



For Immediate Release
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“Accountability: From Buzz Word to Action” Employer Training

Dubuque, IA: The Employers Council of Northeast Iowa (ECI) in partnership with Dubuque Area Labor-Management Council (DALMC) and Northeast Iowa Community College (NICC) Town Clock Center for Professional Development is offering a training session for employers, supervisors and key employees.

If you could, would you end “the blame game” in your organization? Would you enjoy improved supervisor-to-subordinate or peer-to-peer relationships? Would you benefit from improved teamwork on projects? Would you rather focus on agreement management instead of conflict management? If you responded “yes!” to any of these questions, register for the program “Accountability: From Buzz Word to Action” and gain insights and strategies to improve responsibility, empowerment, accountability, and the use of the powerful tool of clear agreements. This training will provide a strategic framework upon which to build a culture of accountability.

The training is being offered on Tuesday, April 5, 2011 from 8:30 am – 11:30 am at the NICC Town Clock Center, 680 Main Street in Dubuque, IA in Room 106. The presenter is Melanie Hoffner. Melanie has been actively speaking, training, and coaching for over 25 years. She currently contributes professionally as People Development Specialist/Mind Magician with her business, Brain Bonanza, LLC, and as Staff Development Specialist for DuTrac Community Credit Union. Melanie is a Certified Trainer of Accountability That Works!®

The cost for this training is \$29.00 and includes 3.0 HRCI general recertification credits. Pre-registration is required. To register for Course #2055, go to www.nicc.edu/continuinged or call (563) 557-8271 ext. 380.

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